

REGISTER TODAY AS SPACE IS LIMITED!

Approved by the Law Society of Upper Canada for 1 hr 15 min Professionalism Content (Mediation Panel) and 1 hr 45 min Substantive Content.

C.Meds and Q.Meds earn 6 CEE points!

Two "Critical Insight" Panel Presentations:

Managing Challenging Counsel and Difficult Parties in Mediation & 10 Steps to Greater Efficiency in Arbitration

Friday June 20, 2014
Novotel Toronto Centre
45 The Esplanade, Toronto

8:00 Registration and Continental Breakfast

8:30 ADR Institute of Ontario AGM (All members welcome, no charge for attendance)

9:15 ADR Institute of Canada - Special Meeting of Members
(All members welcome, no charge for attendance)

9:30 **Getting Mediations that are Going Off the Rails Back on Track: Game Plans for Managing Challenging Counsel and Difficult Parties**

Moderator: Bunny Macfarlane, C.Med, SYZGY Resolutions

Gary Furlong, B.A., C.Med, LL.M. (ADR), Agree Incorporated

Lynn Bevan, LL.B., C.Med, IMI (Cert.)

Blaine Donais, C.Med, Workplace Fairness Institute

Cheryl Gaster, LL.B., C.Med

Some of Ontario's foremost mediators share their strategies for dealing with situations where the mediator must act quickly to smooth rough waters created by counsel or the parties.

From unprepared or overly aggressive counsel to deadlock and stalemate, you will benefit from the combined expertise of the panel's many years of experience in the trenches to ensure optimal process and results in situations that might otherwise go up in smoke.

You will leave this session with new ideas and increased confidence in your ability to mediate where others fear to tread. Some of the "difficult" situations will include:

- Counsel who are unreasonable or overly aggressive, unprepared, timid or inexperienced
- Clients with unrealistic expectations fostered by counsel with unrealistic expectations
- Behaviour that may indicate mental health problems
- Deadlock and stalemate
- Self-represented parties

10:45 Refreshment break

11:00 10 Steps to Greater Efficiency in Arbitration

Moderator: Les O'Connor, B.A., LL.B., WeirFoulds LLP

Lynda Tanaka, C.Arb, FCIArb, Tanaka Solutions Inc.

Hon. James Chadwick, B.A., LL.D (Hon), Q.C., Ottawa Dispute Resolution Group Inc.

Stephen Morrison, LL.B., C.Med, C.Arb, FCIArb, Cassels Brock & Blackwell LLP

Kathryn Munn, LL.B., Cert. ConRes., C.Med, C.Arb, IMI Certified Mediator, Munn Conflict Resolution Services

A common complaint among parties who have arbitrated is that the process was as long, expensive and complicated as court would have been. Find out what some of Ontario's foremost arbitrators do to ensure the process is so finely tailored to the parties needs and the nature of the dispute that all agree arbitration is "the better way."

From Scott Schedules to hot-tubbing of experts, find out how leading arbitrators ensure the efficiency in arbitration that parties and counsel appreciate. Seasoned practitioners with a wealth of experience to share will provide practical ideas that will increase your skill, ability and confidence so that you are able to run an arbitration that is as effective as possible.

Topics discussed will include the use of:

- Affidavit evidence
- Limited documentary productions
- Joint electronic document briefs
- Limited oral discoveries
- Scott Schedules
- Sequential issue determination
- Hot-tubbing of expert witnesses

12:30 Luncheon and Luncheon Speaker: Marina Mussani

In addition to being active in the Ontario and Canadian Bar Associations, Ms. Mussani has been actively involved in service with the institutional network of His Highness the Aga Khan, both regionally and nationally. Ms. Mussani has served two terms on the Aga Khan Conciliation and Arbitration Board for Ontario and continues to serve as an alumni member of the Board.

Marina Mussani has also served as an adjudicator on the Aga Khan Economic Planning Board for Canada.

With this interesting background, advanced ADR training from University of Windsor and an intense focus on ADR in her practice, Ms. Mussani will provide an interesting perspective on her experience as an ADR practitioner.

2:00 Conference Concludes

REGISTER VIA YOUR MEMBER PORTAL OR DOWNLOAD THE REGISTRATION FORM. REGISTER TODAY AS SPACE IS LIMITED!

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ADR INSTITUTE OF ONTARIO PRESENTS

TWO "CRITICAL INSIGHT" PANEL PRESENTATIONS:
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10 Steps to Greater Efficiency in Arbitration**

Members register online via your Portal to receive Members' Rate:

<https://adrcanada.secure.force.com/>

Non-Member's online REGISTRATION Link:

https://adrcanada.secure.force.com/MN4__PublicEventRegistration?id=a0SG000000IzNjnMAF

Or complete form below and send by fax to: 416-487-4429 / email: morgan@adrntario.ca

Mr. Ms. Mrs. Dr.

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Expiry Date Δ

Name on Credit Card Δ

Signature Δ

Registration Rates	Rate	Qty	Total
Non-Members	\$115.00		
Members	\$95.00		
<i>I am a Member and will attend the AGM from 8:30 to 9:30 am only</i>	No charge		
HST registration #125294660		13% HST	
		Total	

Registration Fee includes continental breakfast, lunch, coffee break refreshments, workshops and any materials.

* Please advise us of any Special Needs - dietary or other:

Please note: Due to popular request, ADR Institute encourages a fragrance-free environment. Ladies and Gentlemen are requested to refrain from wearing any fragranced products.
All sessions and speakers are subject to change.

CANCELLATION POLICY

If you are unable to attend, your registration is fully transferable to another person. If you must cancel, notice of cancellation must be received in writing. All refund requests received on or prior to June 6, 2014 will receive a full refund less a 25% administration fee. We regret that cancellations after June 6 cannot be refunded.



**ADR Institute
of Ontario, Inc.**

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